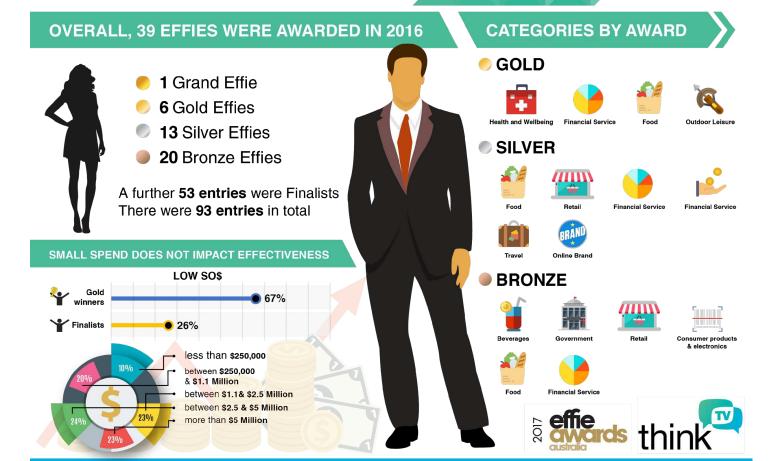
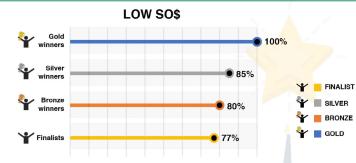
# **AUSTRALIAN EFFIES 2016**



# **SMART GOALS**

#### STARTED WITH A CLEAR BUSINESS OUTCOME IN MIND



GOLD WINNERS TENDED TO HAVE BOTH COMMUNICATION & SALES GOALS

Bronze: 30

Bronze: 30

Bronze: 25

Bronze: 25

Bronze: 25

Silver: 31

SALES

Bronze: 45

COMMUNICATION

FEWER GOALS PAY OFF – WINNERS AVERAGED 3.7 GOALS VS FINALISTS WHO AVERAGED 5.0 GOALS

#### **GOALS AREN'T ALWAYS ABOUT SALES:**

- REDUCE ALARMING SOCIAL TRENDS
- SPREAD THE WORD
- CHANGE PERCEPTIONS

#### SIMPLE STRATEGIES DELIVER RESULTS



### **GOAL SETTING IS EVIDENCE BASED**

**COMMUNICATION & SALES** 

TYPES OF GOALS	CONSUMER INSIGHT	INSIGHT BASED FROM RESEARCH	BESPOKE RESEARCH	THIRD PARTY RESEARCH
	100%	100%	50%	100%
SILVER		100%	69%	100%
₩ BRONZE	95%	85%	55%	80%
TOTAL	97%	92%	59%	90%
* FINALISTS	91%	94%	64%	91%



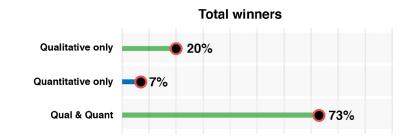
## RESEARCH

#### RESEARCH IS THE FOUNDATION OF EFFECTIVE MARKETING ACTIVITIES



EFFECTIVE CAMPAIGNS USE A COMBINATION OF QUALITATIVE & QUANTITATIVE RESEARCH TECHNIQUES.

TIMING MATTERS. INVESTIGATING CHRISTMAS
IN JUNE WON'T DELIVER THE SAME INSIGHTS AS
DECEMBER APPROACHES.



RESEARCH SOMETIMES SHINES A LIGHT ON A PROBLEM YOU DON'T KNOW YOU HAVE.

TAP INTO FRONTLINE STAFF. THEY PROVIDE CRUCIAL FEEDBACK ABOUT CUSTOMER'S STATE OF MIND.





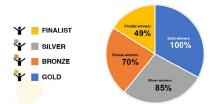
# STRATEGY

# Start with a STRONG, ACTIONABLE insight about your audience



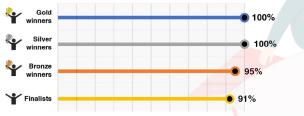
SPEND TIME WITH DATA BEFORE STRATEGY DESIGN

#### BIG IDEAS NEED A WOW FACTOR



#### **NEW NEWS IS NOT NECESSARY FOR SUCCESS**



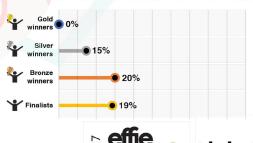


#### START WITH A CLEAR VIEW OF THE TARGET AUDIENCE





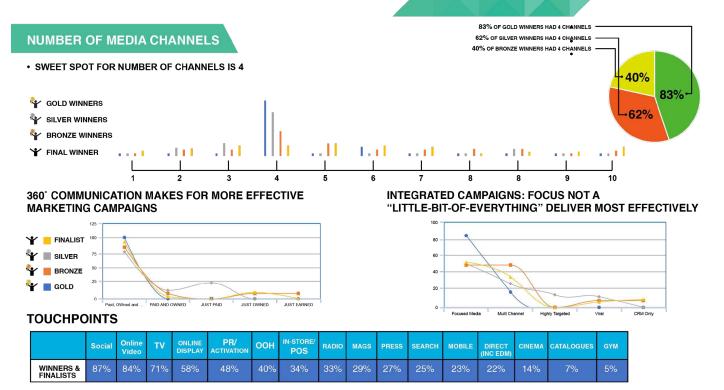
#### EFFECTIVE CAMPAIGNS DON'T NEED NEW PRODUCTS







## MEDIA



REACH IS CRITICAL TO SUCCESS: 71% OF WINNERS & FINALISTS APPEARED ON TV.

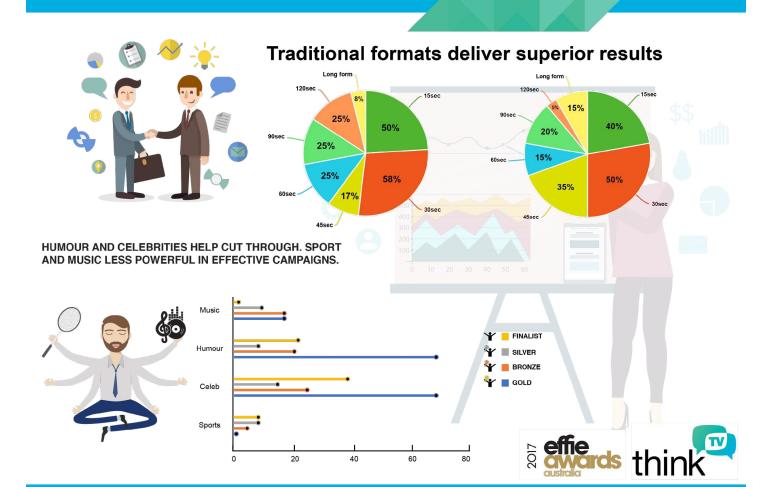
FOCUSED MEDIA DELIVERS STRONGER RESULTS

83% GOLD WINNERS HAD A HIGH IMPACT CHANNEL STRATEGY COMPARED TO 47% OF FINALISTS. 5% OF WINNERS AND 4% OF FINALISTS HAD A VIRAL STRATEGY. 3% OF WINNERS AND 6% OF FINALISTS HAD A CRM ONLY STRATEGY.





# **CREATIVE EXECUTION**

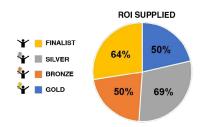


# ROI

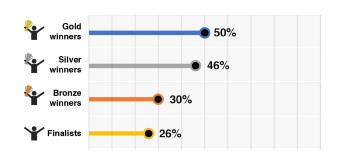
### CONTENT

64% OF FINALISTS SUPPLIED AN ROI FIGURE

42% OF THOSE WHO SUPPLIED AN ROI FIGURE HAD THE RIGHT ROI CALCULATION



## **ROI CORRECT**

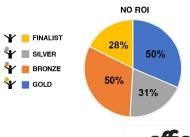


ROI MEASURES BY WHAT PERCENTAGE THE INCREMENTAL GROSS PROFIT (NOT GROSS SALES) GENERATED EXCEEDED THE CAMPAIGN COST/INVESTMENT

ROI CALCULATION IN ACTION			
GROSS SALES INCREASE	\$5,400,000		
GROSS PROFIT MARGIN	60%		
GROSS PROFIT INCREASE	\$3,240,000		
CAMPAIGE COSTS	\$1,250,000		
GROW PROFIT MINUS CAMPAIGN COSTS	\$1,990,000		
ROI	1.59 TIMES OR 159%		

**FOLLOW THE FORMULA PROVIDED TO ENSURE CLARITY** 

CREATING A PROXY WITH 3RD PARTY DATA CREATES CONFUSION







# **LESSONS LEARNED**

# 100%

# OF EFFECTIVE CAMPAIGNS NOTED ACTIONABLE LEARNINGS FROM CAMPAIGNS

U M	BRAVERY	BREAK OLD-FASHIONED RESTRICTIONS TAKE UNPRECEDENTED STEPS STEER CLEAR OF THE FAMILIAR IN THE FACE OF ADVERSITY, CONFIDENCE PAYS OFF		
Ů→ů	EMOTION	EMOTIONS MATTER, EVEN IN B2B		
(BAAD)	BRAND	GIVE THE CONSUMER SOMETHING THEY DON'T HAVE OR EVEN REALISE THEY NEED MAKE IT EASY FOR PEOPLE TO BUY OR BE INTERESTED IN YOUR BRAND		
æ	OBJECTIVE	DON'T HAVE TO HAVE INNOVATION - TRADITIONAL MARKETING STILL WORKS IF IT'S BASED ON GENUINE INSIGHT		
	Insights	THE POWER OF UNDERSTANDING THE HUMAN CONDITION AND OF COMMUNICATING WITH GREAT SIMPLITY STILL REMAINS; PRINCIPLES OF YESTERYEAR SHOULD NOT BE DISCARDED.STAFF CAN OFFER VALUABLE CUSTOMER INSIGHTS		
*	Targeting	TARGETING LAPSED USERS PAYS IT PAYS TO FOCUS ON LOYALTY, NOT JUST ACQUISITION OF NEW CUSTOMERS;		
<b>\$</b>	Creative	CREATIVITY CAN BE USED TO SOLVE BROADER BUSINESS ISSUES MAKE HEADLINES INSTEAD OF WRITING THEM MAKE IT NEWSWORTHY DIFFERENT ISN'T EVERYTHING, DISTINCT IS JUST AS POWERFUL BE AUTHENTIC - HONESTY PAYS OFF		
	Tone	A BRAND DOESN'T HAVE TO BE COOL TO BE RELEVANT TO A YOUNG AUDIENCE		
	Media	USE TV TO EMPHASISE QUALITY & EMOTION. FREE DIGITAL DATA SOURCES CAN HELP MEASURE SUCCESS		





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